

3 ways you can empower your workforce

Visibility is crucial to decision-making; comprehensive visualization helps teams make the right call

When a team has a deep understanding of operations as they happen, they have what is called operational awareness. They know how equipment is performing, they monitor key metrics, and they know what actions to take based on analytics, rather than relying on 'gut feeling' or experience alone.

To give teams that operational awareness, you must show them the whole picture, so they understand how pieces of the system affect and interact with one another. When teams share the same information and understand how their decisions impact each part of the business, they can ensure systems are integrated rather than operating in isolation.

Holistic operation control software is one way to provide a common understanding of the business. Intuitive applications with comprehensive visualization allow teams to access the information they need to understand operations from edge to enterprise. They can manage alarms, work remotely, and analyze data in real-time without information overload.



2 Embrace collaboration and skills development for world-class talent

Innovations in operation control have introduced cloud-infused capabilities to instantly share dashboards, equipment alerts, and comment-based posting of incidents or concerns. There are also tools and resources for maintenance, training, and issue resolution readily available so your people spend more time on the plant floor and less time in the training room. Better collaborations also increase trust between colleagues, equipping them to support one another through uncertain working conditions and unexpected staff shortages.

A significant amount of efficiency gains from initiatives like Industry 4.0 are focused on people – how they work, learn, and support each other. The tools they use must fundamentally encourage that. By empowering your workforce, you free your operations team to spend more time taking actions that will improve your business.



3 Empowered teams are proactive rather than reactive



Most operations are reactive, meaning they respond to events and equipment failures after they happen. However, as enterprises transform their operations with new technology, the constraints that made predicting and responding to future events difficult are evaporating.

With modern operations control tools, enterprises can get foresight into equipment lifecycles, supply chains, and market shifts. Machine learning, Al, and predictive analytics can equip teams to anticipate and prevent costly downtime from failed equipment or inefficient communication between multiple facilities or dispersed workforces. With more advanced tools, workforces can access information that can't be understood quickly by humans. These solutions also scale, making it easier to adopt technology that is the right size for your people and your business.

With empowered, proactive people supported by technology like AVEVA[®] Operations Control, you can unlock the potential of your employees, and colleagues can work together toward shared goals with a common understanding of operations.

Learn more at aveva.com/align-your-teams



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Sharing information across operations is still uncommon for businesses that have not begun their digital transformation journey. This leads to siloed information and inefficient communication, such as manual reports between teams that can't move at the speed of information.