



## FACTS AND FIGURES

### SECTOR

Utilities

### LOCATIONS

Two converter stations (Richborough Energy Park in Kent, GB & industry zone Herdersbrug near Bruges in Belgium).

### SOLUTIONS

Ultimo Maintenance Management supplemented with HSE modules.

### CHALLENGES

- A suitable system for the registration of assets and integration of HSE was missing.
- A clear way to plan maintenance activities was missing.

### RESULTS

- A fully integrated system for EAM and HSE issues.
- More overview, structure and efficiency achieved.
- Direct insight into maintenance progress and outstanding issues.

## OVERVIEW, EFFICIENCY AND RELIABILITY AS GOALS.

# A FULLY INTEGRATED EAM SYSTEM TO MAXIMIZE RELIABILITY.

Nemo Link Limited took the decision to select Ultimo EAM in mid 2019. In selecting and implementing Ultimo EAM successfully they have a fully integrated system in use for EAM and HSE issues of the two converter stations. The Nemo Link interconnector is a joint venture between National Grid Interconnector Holdings Limited, a subsidiary company of the UK's National Grid Plc, and the Belgian Elia group. The interconnector electrically connects Belgium and the UK providing both countries with improved grid reliability and access to sustainable generation. Nemo Link consists of subsea and underground cables connected to a converter station in each country, which allows electricity to flow in either direction between the two countries.

*'The Ultimo Periodic Maintenance Module, helps us to manage our broad and complex maintenance program and allows us to finish nearly 97% of all work orders safely, correctly and on schedule.'*

KRISTOF GEENS, ASSET MANAGER CONVERTERS



'From risk analyses to work permit management and recording incidents. The organisation can account for things at any time.'

#### Efficiency and especially transparency

With the Ultimo EAM software, Nemo Link has greatly improved its overview of the relevant assets. There is always insight and control over activities. Kristof Geens, Asset Manager Converters: "We have one major maintenance stop per year at the converter stations in the United Kingdom and Belgium. With the Ultimo system, we can coordinate all preventive as well as corrective maintenance work involved in this in a clear manner. There are also many external contractors on the floor. That has to be managed properly. Ultimo is the perfect tool for this."

The organisation also uses the modules Commissioning, Management of Change, Lock Out Tag Out and Stop Planner. The Ultimo Go app is also used to quickly consult information on the go or to complete activities.

#### Partnership with Ultimo

Kristof Geens appreciates the ease of use of the system. I was very impressed with the way in which we were able to incorporate the data of our assets into the system in a simple and structured way. Asked what makes working with the Ultimo organisation so enjoyable, Kristof Geens says: "Working with the people at Ultimo is very professional, it feels like a partnership. They think along with us proactively about our problems. They also give us specific advice on suitable training courses or additional functionality, for example."

'They think along with us proactively about our problems.'

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