# Cookies Policy

This policy explains what cookies we use on our websites www.solutionspt.com, www.wonderware.ie and https://www.wonderware.co.uk (our "Sites") and why we use them. Please read this policy fully.

## WHAT ARE COOKIES?

Cookies are small pieces of computer code that are placed on your computer, tablet or device when you access our Sites. They are not harmful to your devices (like a virus or malicious code).

Cookies do not store personal information such as card numbers and passwords. Their most common use is to identify whether or not you have been on a website before.

When you next log on to one of our Sites, your computer or mobile device's stored cookies will send a message to our Site to let it know you have been there before. This is why you may notice that some download registration forms are pre-populated with your details that you entered previously, in order to make further download processes more convenient.

SolutionsPT wants to be open with our customers and suppliers and to reassure you that our cookies are safe and are used to help provide a smoother process for you. Our cookies may appear with the file names, as listed in the table below, so if you spot these on your computer, you will understand why they have been stored there.

For further guidance on how to manage your computer's cookies as well as details of the benefits of allowing them to be stored on your devices, please see below.

## HOW DO WE USE COOKIES?

Our cookies help us to:
- improve the speed and security of our Sites;
- continuously improve our Sites; and
- make our marketing more efficient (ultimately helping us to offer the service we do at the price we do).

We do not use cookies to:
- collect any personally identifiable information (without your express permission);

- collect any sensitive information (without your express permission);
- pass personally identifiable information to third parties (without your express permission); or
- pay sales commissions.

For more details about how we process personally identifiable information please see our Privacy Policy.

We have set out brief details of the cookies and similar technologies we use together with an overview of why we use them. To understand the table it is useful to know the following:

- cookies have a lifetime. Some only last until you close your browser or a short time. These are called 'session cookies'. Some last longer though, for example, to allow a website to recognise you when you return to them. These are called 'persistent cookies'.
- cookies placed directly by a website owner (like us) are known as 'first party cookies' and most modern websites also use technology provided by other people/businesses. Cookies placed by other parties are known as 'third party cookies'.

| Cookie Name | Description (What they are used for) |
|---|---|
| Performance cookies<br><br>What are they? These cookies collect information about how you use our websites, for example which pages you go to most often and if you get an error message. These cookies are used to improve how our website works | |
| **siportal.wonderware domain cookies** | |
| swpm_session | This cookie is set by the Simple WordPress Membership plugin and is used to anonymously track pages visited by the user. This is a session cookie, it expires when you close your browser. |
| wonderware domain cookies | |
| **Google Analytics cookies** | |
| _gat and _gat_siportalTracker | Used by Google Analytics to throttle the request rate – limiting the collection of data on high traffic sites. It expires after 10 minutes. |

| | |
|---|---|
| _ga | Used by Google Analytics to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports. It expires after 2 years. |
| _gid | The cookie is similar to the Google Analytics _ga cookie, used to store and update a unique value for each page visited. It expires after 1 month. |

**google.com domain cookies**

| | |
|---|---|
| 1P_JAR | A Google Analytics cookie used to save preferences, track conversion rates and gather website statistics. It expires after 1 month. |
| AID | A Google Analytics cookie used to save preferences, track conversion rates and gather website statistics. It expires after 1 month. |
| APISID | A Targeting/Advertising cookie used by Google's DoubleClick to build a profile of the website visitor's interests and show relevant ads on other sites. This cookie works by uniquely identifying your browser and device. It expires after 2 years. |
| HSID | A Targeting/Advertising cookie used by Google's DoubleClick to build a profile of the website visitor's interests and show relevant ads on other sites. This cookie works by uniquely identifying your browser and device. It expires after 2 years. |
| CGIC | A Google Analytics cookie. It expires after 6 months. |
| IDE | Google advertising cookie. It expires after 2 months. |
| NID | This cookie is set by Google when visiting a page with an embedded Google Map and is used to track usage of the Google Maps service. It expires after 1 year. |
| SAPISID | A Targeting/Advertising cookie used by Google's DoubleClick to build a profile of the website visitor's interests and show relevant ads on other sites. This cookie works by uniquely identifying your browser and device. It expires after 2 years. |
| CONSENT | A Google Analytics cookie used to save user consent preferences. It expires after 20 years. |
| DV | A Google Analytics cookie. This is a session cookie, it expires when you close your browser. |

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|---|---|
| OGP | This cookie is set by Google when visiting a page with an embedded Google Map and is used to track usage of the Google Maps service. It expires after 1 month. |
| SNID | A Google Analytics cookie. It expires after 6 months. |
| SSID | A Google Analytics cookie. It expires after 2 years. |
| TAID | Google advertising cookie. It expires after 30 days. |
| SIDCC | Security cookie to protect users data from unauthorised access. It expires after 1 year. |

**youtube.com domain cookies**

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|---|---|
| GPS | YouTube tracking cookie. It expires after 30 minutes. |
| PREF | A Targeting/Advertising cookie used by YouTube to build a profile of the website visitor's interests and show relevant ads on other sites. This cookie works by uniquely identifying your browser and device. It expires after 10 years. |
| VISITOR_INFO1_LIVE | This cookie is set by YouTube to keep track of user preferences for YouTube videos embedded in sites. It can also determine whether the website visitor is using the new or old version of the YouTube interface. It expires after 240 days. |
| YSC | YouTube user preferences cookie. This is a session cookie, it expires when you close your browser. |

**HubSpot (.hubspot.com, .hs-analytics.net, .hs-scripts.com) domain cookies**

| | |
|---|---|
| __hstc | HubSpot's main cookie for tracking visitors. It contains the domain, utk (see below), initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and session number (increments for each subsequent session). Expires after 2 years. |
| hubspotutk | This cookie is used to keep track of a visitor's identity. This cookie is passed to HubSpot on form submission and used when de-duplicating contacts. Expires after 10 years. |
| __hssc | This cookie keeps track of sessions. This is used to determine if HubSpot should increment the session number and timestamps in the __hstc cookie. It contains the domain, viewCount (increments each pageView in a session), and session start timestamp. Expires after 30 minutes. |

| | |
|---|---|
| __hssrc | This is a session cookie set by HubSpot. Whenever the session cookie is changed, this cookie is also set with a value of 1 and it is used to determine if the visitor has restarted their browser. If this cookie does not exist when HubSpot manages cookies, it is assumed that it is a new session. |
| Strictly necessary cookies<br>What are they? These cookies are essential to enable you to move around our website and use its features. | |
| resolution | This cookie helps to identify the size of your device screen so that an appropriately sized image can be served (for example, smaller images for mobile devices). This cookie is classed as a strictly necessary technical cookie and is always set. This is a session cookie, it expires when you close your browser. |
| _icl_current_language | This cookie saves the visitor's language preference. This is a session cookie, it expires when you close your browser. |
| Membership plugin cookies | These essential cookies are only set once the user has logged in to the SI Portal. This is a session cookie, it expires when you close your browser. |
| swpm_in_use,<br>simple_wp_membership_*, | These essential cookies are only set by WordPress once you have logged in to the SI Portal. This is used to control page caching and persist authentication information. It expires after 1 month. |
| **WordPress cookies** | |
| wordpress_*,<br>wordpress_logged_in_* | These cookies are used by WordPress to manage the logged in user. This is a session cookie, it expires when you close your browser. |
| __cfduid | These cookies are set by HubSpot and is intended to combat abuse. It expires after 1 year. |
| __hs_opt_out | This cookie is set by HubSpot when users choose to opt out of cookies and is used to remember not to ask the visitor to accept cookies again. It expires after 1 month. |

## HOW CAN YOU MANAGE COOKIES?

If cookies are enabled on your computer, tablet or device, it means you are able to enjoy a full browsing experience. Allowing cookies to run means you can access the full features of our Sites.

The main way to see what cookies are enabled and to manage cookies that are set on your computer, tablet or device is through adjusting your web browser settings. To manage cookies on your smart phone or tablet please refer to your user manual.

Here is the guidance for PCs:
Google Chrome
1. Click on Cog at the top of your browser window and select Settings
2. Scroll down until you see 'Show Advanced Settings' and click
3. Locate the 'Privacy' section, and select the 'Content settings' button

Microsoft Internet Explorer
1. Click on 'Tools' or the Cog (dependent on version) at the top of your browser window and select 'Internet options'
2. Click on the 'Privacy' tab

Mozilla Firefox
1. Click on the 'Firefox' menu at the top of your browser window and select Options
2. Then select the Privacy icon

Safari
1. Click on the Cog icon at the top of your browser window and select the 'Preferences' option
2. Click on 'Security'

## UPDATES TO THIS COOKIE POLICY

We regularly review the cookies we and our suppliers use to continually improve our services to you. As a result, we will need to change this policy from time to time to keep it accurate and up to date. Whenever we change this policy, we will post a revised version on our Sites. That way, you can check to see if you're still happy and adjust your browser settings if you want to before proceeding any further.

CONTACT US

You're welcome to get in touch with us to discuss our use of cookies or your information at any time. Our contact details are:
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